



- ▶ CUSTOMERS
- ▶ AGENTS
- ▶ ADMINS
- ▶ SUPPORT
- ▶ CALL REPORTS
- ▶ RATES
- ▶ PROVIDERS
- ▶ INBOUND DID
- ▶ OUTBOUND CID
- ▶ BILLING
- ▶ INVOICES
- ▶ PACKAGE OFFER

### ACCOUNTS INFO

Total Number of Accounts : 971  
 Total Number of Active Accounts : 924  
 Cancelled Accounts : 16  
 New Accounts : 4  
 Account not yet Activated : 26  
 Accounts Suspended : 1

Report by  
 Days  Months

Customer type :  
 Customer Creation Date  
 Customer Expiry Date  
 Customer First Used

### REFILLS INFO

Report by  
 Days  Months

Customer type :  
 Number of Refills  
 Total Amount of Refills

### CALLS INFO TODAY

Total Calls : 29200  
 :: Answered : 1216 :: Busy : 105 ::  
 Unanswered : 198  
 :: Cancelled : 4986 :: Congestion : 22648 ::  
 Unavailable : 0

Sell : 82.541617 eur  
 Cost : 65.90915 eur  
 Profit : 16.632467 eur  
 Duration : 147310 sec

Report by  
 Days  Months

Call type :  
 Answered  Incomplete  Duration  
 Sell  Cost  Profit

## A2Billing Solution

A2Billing is a complete solution for any telecoms company wanting to provide residential, business and wholesale voice over IP, calling card services, call-back and DID (telephone number) resale.

A2Billing is open source and freely downloadable software that is backed by a professional support and development network giving commercial users the confidence to build their telecoms business around A2Billing.

- ▶ CUSTOMERS
- ▶ AGENTS
- ▶ ADMINS
- ▶ SUPPORT
- ▶ CALL REPORTS
- CDRs
- Call Count
- Trunk
- DNID
- PNL
- Compare Calls
- Daily Traffic
- Monthly Traffic
- ▶ RATES
- ▶ PROVIDERS

CUSTOMERS Enter the customer ID:  CallPlan:  Provider:   
 SELECT MONTH From:  Trunk:  Rate:   
 CALLEDNUMBER Number of months to compare:     
 Exact  Begins with  Contains  Ends with  
 Search

### PROFIT

Profit Last 2 Months

Month	Profit (eur)	Percentage
Jan 2012	910,507	38%
Dec 2012	1,189,220	35%
Nov 2011	1,284,780	27%

### SELL

Sell Last 2 Months

Month	Sell (eur)	Percentage
Jan 2012	4,527,901	38%
Dec 2012	5,907,926	35%
Nov 2011	6,387,577	27%

## **VoIP Billing & Termination**

Telecom operators using A2Billing can provide VoIP services for residential, business and wholesale customers supporting PC Diallers, Mobile Diallers, IP-PBX systems, class 4 and 5 telecom switches, rating the calls in realtime with flexible postpaid and prepaid billing options, and a full-featured customer portal with online payment options.

- Daily Traffic
- Monthly Traffic
- ▶ RATES
- ▶ PROVIDERS
- ▶ INBOUND DID
- ▶ OUTBOUND CID
- ▶ BILLING
- ▶ INVOICES
- ▶ PACKAGE OFFER
- ▶ RECUR SERVICE
- ▶ CALLBACK
- ▶ CAMPAIGNS
- ▶ MAINTENANCE
- ▶ MAIL
- ▶ SYSTEM SETTINGS

### Graphic

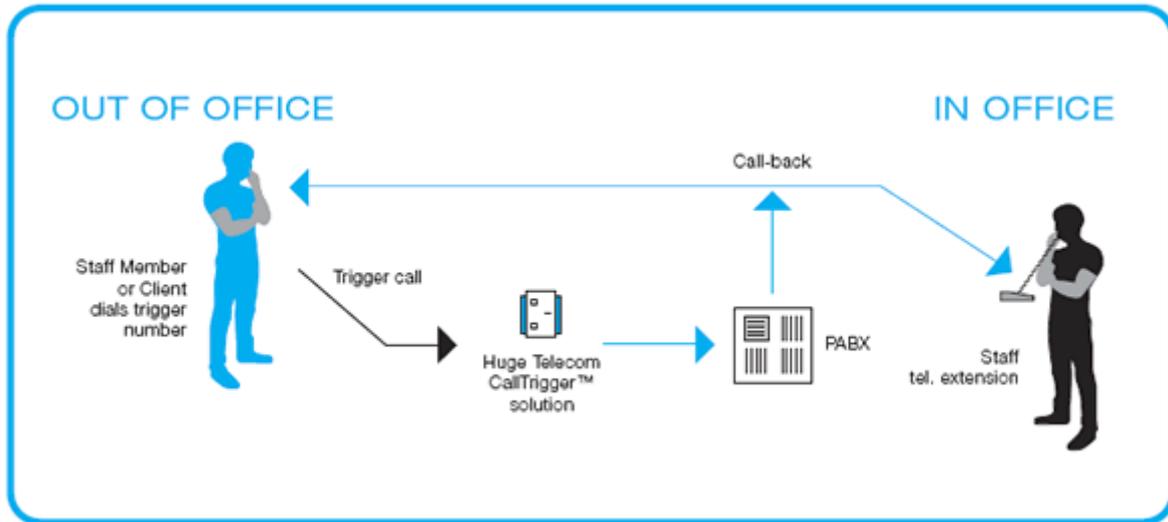
Statistic : Load by hours

Hour	Load
00-01	2440.0
01-02	2433.0
02-03	1750.0
03-04	1691.0
04-05	1420.0
05-06	174.0
06-07	536.0
07-08	695.0
08-09	1882.0
09-10	2787.0
10-11	3179.0
11-12	3148.0
12-13	2771.0
13-14	2259.0
14-15	724.0

## Calling Cards

A2Billing provides both PIN based authentication and PINLESS dialling, with a range of useful functions for calling card customers including auto CID (Caller ID) assignment, automatic signup and voucher refills. Cell-phone and mobile auto-diallers can be supported.

## Call-Back



Call-back services are still popular in many markets, and A2Billing provides both ANI and web based call-back services with a range of billing options, supporting CID and PIN authentication.

## DID Resale

Reselling telephone numbers is supported by A2Billing with flexible charging options for both the A-Leg (ingress) and B-Leg (egress) and include support for revenue share numbers. On-net calls are also supported with integrated billing. DID can be re-directed to both VoIP and PSTN destinations with failover options.